## Waste and Street Cleansing – useful information

## **Rubbish collection**

Household waste is collected fortnightly and recycling and food waste weekly. You can check your collection day online at the Council website <a href="https://www.haringey.gov.uk">www.haringey.gov.uk</a>

The exception to this is for flats above shops on Green Lanes. These have a twice daily sack collection put out between 8-9am and collected 9-10am and then put out 21:30-23:00 collected 23:00 to 05:00.

Businesses have to make their own commercial arrangements for waste collection. If this is via bags on street they also have to comply with times for putting waste out.

## Street cleansing

Residential roads, including areas like Harringay Passage are swept once per week. You can check your day of sweep online at the council website.

Busy areas like Green Lanes are swept on a daily presence from 7am.

Our street sweepers use purple and orange sacks. We sometimes leave these on street for collection. They should all be collected by the end of the working day. Please report any uncollected bags to the Council <a href="mailto:frontline@haringey.gov.uk">frontline@haringey.gov.uk</a>

You can report graffiti for removal reported via the Council <a href="mailto:frontline@haringey.gov.uk">frontline@haringey.gov.uk</a> or Veolia <a href="mailto:enquiries.haringey@veolia.com">enquiries.haringey@veolia.com</a>. Racist or offensive graffiti will be removed within 24 hours. We will try to remove graffiti from private property but will not always be able to do this. Graffiti and other streetscene issues can also be reported from a smart phone using the Our Haringey app which can be downloaded from the Council website. This allows you to take a picture of the problem.

## Fly-tips

This includes waste presented outside of time banded collections. Fly-tips can be reported via the Council <a href="mailto:frontline@haringey.gov.uk">frontline@haringey.gov.uk</a> or Veolia <a href="mailto:enquiries.haringey@veolia.com">enquiries.haringey@veolia.com</a> Flytips and other streetscene issues can also be reported from a smart phone using the Our Haringey app which can be downloaded from the Council website. This allows you to take a picture of the problem.

We try to prevent fly-tipping by offering advice and guidance, designing out opportunities where possible and enforcing where we are able.

If you have any information about specific fly-tips we want to hear from you. We will clear them but also see if we can prevent them happening again. To help you tell us quickly and easily we have an app you can download here https://www.haringey.gov.uk/contact/report-it/our-haringey The more you can tell us about the who/why/when of fly-tipping as well as the location, the better able we are to prevent it happening again. Any information you give will be treated in strict confidence.

Residents sometimes ask can I clean up my own neighbourhood? Yes. We would be really pleased to help you with community clean ups. We supply litter pickers, bags and arrange to collect the rubbish at the end of the day. We will also add the events to our websites. If you were interested in organising something we would be happy to support it in the same way.

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